ICAO DATA+ is a new tool that presents in a dynamic and graphical environment the air transport statistic data collected from its 191 Member States.

# DATAPLUS



## GLOSSARY OF TERMS - ICAO DATA PLUS

### **ABBREVIATIONS**

BELF Breakeven load factor

GA General Aviation

ICAO International Civil Aviation Organization

LCC Low cost carrier

MCTOM Maximum certificated take-off mass

OFOD On-flight origin and destination

PKP Passenger-kilometre performed

SKA Seat-kilometre available

TFS Traffic by flight stage

TKA Tonne-kilometre available

TKP Tonne-kilometre performed



### **CONVERSION FACTORS**

#### I - From the foot/pound system to metric system

1 short ton  $(2\,000\,lb) = 0.9072$  tonnes

 $1 \log \tan (2 240 \, lb) = 1.0160 \, tonnes$ 

1 statute mile (5 280 feet) = 1.6093 kilometres

1 nautical mile (6 080 feet) = 1.8531 kilometres

1 ton-mile (short tons and statute miles) = 1.4600 tonne-kilometres

1 ton-mile (long tons and statute miles) = 1.6352 tonne-kilometres.

Note.— "Tonne" denotes metric and "ton" the pound system of measurement

#### II - Default mass / densities values

Air carriers are encouraged to use the values which best correspond to their operations, however if no other values are available, it is recommended the following factors be used instead:

Passenger mass including checked baggage: 100 kg

Freight density: 161 kg/cubic meter

Baggage density: 161 kg/cubic meter

Jet fuel density: 0.8 kg/litre



### MAIN TERMS USED IN CIVIL AVIATION STATISTICS

#### I - Commercial air carriers

**Air taxi revenue flights.** On-demand, non-scheduled flights on short notice for the carriage by air of passengers, freight or mail, or any combination thereof for remuneration usually performed with smaller aircraft including helicopters (typically no more than 30 seats). Also includes any positioning flights required for the provision of the service.

**Aircraft departures.** The number of take-offs of aircraft. For statistical purposes, departures are equal to the number of landings made or flight stages flown.

**Aircraft hours.** Aircraft hours are based on "block-to-block" time (i.e. from the moment the aircraft is pushed back from the gate or starts taxiing from its parking stand for take-off to the moment it comes to a final stop at a gate or parking stand after landing); also known as block time.

**Aircraft kilometres performed.** The sum of the products obtained by multiplying the number of revenue flight stages flown by the corresponding stage distance.

**Breakeven load factor.** The weight load factor at which point operating revenues equal operating expenses. It is obtained by multiplying the weight load factor by the ratio of the operating expenses to the operating revenues.

**City-pair (OFOD).** Two cities between which travel is authorized by a passenger ticket or part of a ticket (a flight coupon) or between which shipments are made in accordance with a shipment document or a part of it (freight bill or mail delivery bill).

**Code sharing.** The use of the flight designator code of one air carrier on a service performed by a second air carrier, which service is usually also identified (and may be required to be identified) as a service of, and being performed by, the second air carrier.

**Commercial air transport operator**. An operator that, for remuneration, provides scheduled or non-scheduled air transport services to the public for the carriage of passengers, freight or mail. This category also includes small-scale operators, such as air taxis and commercial business operators, that provide commercial air transport services.

**Distances.** Aerodrome-to-aerodrome great circle distances should be used at least for international services, in all items involving distance computations. Distances can be calculated using the Great Circle Distance, defined as the shortest distance between any two points on the surface of the Earth, using the Vincenty distance formula associated with the World Geodesic System – 1984 (WGS 84) adopted by ICAO and referred to in Article 3.7.1.1 of Annex 15 to the Chicago Convention (WGS 84). The latitude and longitude of aerodromes can be taken either form aerodrome data published in the national Aeronautical Information Publication (AIP) or from a source using such data (for example, the *Location Indicators* – Doc 7910 website of ICAO).

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**Distance flown per passenger.** The average distance flown per passenger is computed by dividing the passenger-kilometres by the related number of passengers carried.

**Domestic flight.** A flight having exclusively domestic stages. (See flight stage, domestic).

**Flight (air carrier operations).** The operation of an aircraft on a flight stage or number of flight stages with the same flight number.

**Flight coupon.** Each component part of a ticket containing separate travel authority for subdivisions of the total travel covered by the passenger ticket.

**Flight stage.** A flight stage is the operation of an aircraft from take-off to its next landing. A flight stage is classified as either international or domestic based on the following definitions:

*International*. A flight stage with one or both terminals in the territory of a State, other than the State in which the air carrier has its principal place of business.

Domestic. A flight stage not classifiable as international. Domestic flight stages include all flight stages flown between points within the domestic boundaries of a State by an air carrier whose principal place of business is in that State. Flight stages between a State and territories belonging to it, as well as any flight stages between two such territories, should be classified as domestic. This applies even though a stage may cross international waters or over the territory of another State.

#### Notes:

- 1. In the case of multinational air carriers owned by partner States, traffic within each partner State is shown separately as domestic and all other traffic as international.
- 2. "Foreign" cabotage traffic (i.e. traffic carried between city-pairs in a State other than the one where the reporting carrier has its principal place of business) is shown as international traffic.
- 3. A technical stop does not result in any flight stage being classified differently than would have been the case had the technical stop not been made.

**Freedoms of the Air.** A set of commercial aviation rights granting a country's airlines to overfly another country's airspace and to land for a technical stop as well as the privilege pick-up and discharge traffic in another country's territory. Figure 1 shows in graphical forms the current Nine Freedoms of the Air.

**Freight mass.** The factor to convert freight loads from volume into mass (or vice versa) is left to the discretion of the carrier. However, if no conversion factor is available, it is recommended that 161 kilograms per cubic meter be used. The same conversion factor can be used for passenger baggage.



### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**Freight (or mail) tonnes carried.** The number of tonnes of freight carried is obtained by counting each tonne of freight on a particular flight (with one flight number) once only and not repeatedly on each individual stage of that flight. The only exception to this is for freight flown on both the international and domestic stages of the same flight, which is considered in computation both as a domestic and an international shipment or dispatch. The same principle should be used in calculating mail tonnes carried.

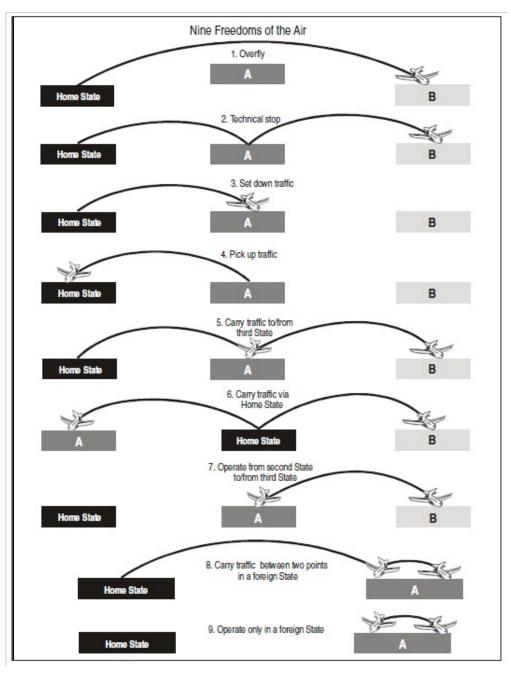


Fig 1 – Freedoms of the Air

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

#### Fig 1 – Freedoms of the Air (cont)

**Freight (or mail) tonne-kilometres performed.** A metric tonne of freight or mail carried one kilometre. Freight tonne-kilometres equal the sum of the products obtained by multiplying the number of tonnes of freight, express, diplomatic bags carried on each flight stage by the stage distance. For ICAO statistical purposes freight includes express and diplomatic bags but not passenger baggage. Mail tonne-kilometres are computed in the same way as freight tonne-kilometres.

*International flight.* A flight that contains one or more international flight stages. (See flight stage, international).

**Joint service flight.** A flight identified by the designator codes of two air carriers that, with the concurrence of their respective States, typically have agreed with each other to share revenues and/or costs.

**Leased aircraft.** An aircraft used under a contractual leasing arrangement to increase an air carrier fleet capacity.

**Low cost carrier.** An air carrier that has a relatively low-cost structure in comparison with other comparable carriers and offers low fares and rates. Such an airline may be independent, the division or subsidiary of a major network airline or, in some instances, the ex-charter arm of an airline group.

**Mail.** All correspondence and other objects tendered by and intended for delivery to postal administrations.

**Maximum certificated take-off mass (MCTOM).** The maximum permissible take-off mass of the aircraft according to the certificate of airworthiness, the flight manual or other official documents.

**Non-revenue flights.** Aircraft hours flown on non-commercial business aviation, test flights, training and all other flights for which no revenue is received.

**Non-scheduled revenue flights (excluding on-demand flights).** Charter flights and special flights performed for remuneration other than those reported under scheduled flights. They include any items related to blocked-off charters and exclude air taxi, commercial business aviation or other on demand revenue flights.

**Operating carrier.** That carrier whose flight number is being used for air traffic control purposes. For the purpose of reporting air carrier statistics to ICAO, all operational and traffic items should be reported by the operating carrier, including code-shared, franchised, pooled, blocked-off charter, blocked-space arrangements, joint services and leased aircraft services.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

*Operating costs.* Air carrier operating costs are generally subdivided into:

Direct operating costs (DOC), i.e those cost incurred in operating the aircraft which cover the following main accounts<sup>1</sup>: flight operations, flight equipment maintenance and overhaul, flight equipment depreciation, and user charges<sup>2</sup>.

*Indirect operating costs (IOC)* cover the remaining operating cost items, i.e, station expenses, passenger services, ticketing, sales and promotion and, general and administrative expenses.

**Operating expenses per traffic-unit (unit cost).** This is a type of financial measurement which relates the traffic or capacity applicable to the operating expenses. It is computed by dividing the operating expenses by the tonne-kilometres performed or by the tonne-kilometres available.

**Operating revenue per traffic-unit (operating yield).** This is a type of financial measurement which relates the traffic or capacity applicable to the operating revenues. It is computed by dividing the operating revenues by the tonne-kilometres performed or by the tonne-kilometres available.

**Passengers carried.** The number of passengers carried is obtained by counting each passenger on a particular flight (with one flight number) once only and not repeatedly on each individual stage of that flight<sup>3</sup>, with a single exception that a passenger flying on both the international and domestic stages of the same flight should be counted as both a domestic and an international passenger.

**Passenger-kilometres performed.** A passenger-kilometre is performed when a passenger is carried one kilometre. Calculation of passenger-kilometres equals the sum of the products obtained by multiplying the number of revenue passengers carried on each flight stage by the stage distance. The resultant figure is equal to the number of kilometres travelled by all passengers.

**Passenger load factor.** Passenger-kilometres performed expressed as a percentage of seat-kilometres available.

<sup>&</sup>lt;sup>1.</sup> Detailed descriptions of each main account and related sub-accounts are shown in the Reporting instructions for Air Transport Reporting Form EF – Financial data – Commercial air carriers available at:http://www.icao.int/sustainability/Pages/eap-sta-excel.aspx

<sup>&</sup>lt;sup>2.</sup> In general the industry includes user charges (airport plus en-route air navigation charges) as part of the DOC, however these are not included in those published by the US Department of Transportation for the US air carriers.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**Passenger tonne-kilometres performed.** Passenger tonne-kilometres performed are obtained by applying a standard mass per passenger to the passenger-kilometres performed. (See also passenger mass.)

**Passenger mass.** To convert into a mass the number of passengers carried, the latter is multiplied by a factor representing the average mass of the passenger plus both normal baggage allowance and excess baggage. This conversion factor is left to the discretion of the operator. However, if no conversion factor is available, it is recommended that 100 kilograms<sup>4</sup> be used. (See also passenger-tonne-kilometres performed.)

**Payload capacity.** Total payload capacity available (in metric tonnes), above and below deck, for the carriage of revenue load (passengers, baggage, freight and mail) taking into account any payload and operational restrictions on the supply of capacity. (See also tonne-kilometres available.)

**Revenue passenger.** A passenger for whose transportation an air carrier receives commercial remuneration. See also passengers carried. For additional background information see the sidebar.

- 1. This definition **includes**, for example, a) passengers travelling under publicly available promotional offers (for example, "two-for-one") or loyalty programmes(for example, redemption of frequent-flyer points); b) passengers travelling as compensation for denied boarding; c) passengers travelling on corporate discounts; d) passengers travelling on preferential fares (government, seamen, military, youth, student, etc.).
- 2. This definition **excludes**, for example, a) persons travelling free; b) persons travelling at a fare or discount available only to employees of air carriers or their agents or only for travel on business for the carriers; c) infants who do not occupy a seat.

**Revenue traffic.** Traffic (passenger, freight or mail) flown by an air carrier for which it receives commercial remuneration. Unless otherwise stated, traffic data shown for air carriers generally correspond to *revenue traffic*, which can then be readily compared with the revenues reported for that traffic.

**Seat-kilometres available.** A seat-kilometre is available when a seat is flown one kilometre. Seat-kilometres available are equal to the sum of the products obtained by multiplying the number of passenger seats available for sale on each flight stage by the stage distance. It excludes seats not available for the carriage of passengers because of the extra mass of fuel required or other payload restrictions (see also payload capacity).

<sup>&</sup>lt;sup>3.</sup> In pre e-ticket (electronic ticket) days one could equate a passenger as being equivalent to a flight coupon. Paper based tickets had one or more flight coupons identifying the number of flights a passenger had to take in order to complete his or her journey. Each new coupon identified a transfer of the passenger from one flight to another with a different flight number, whether performed by the same carrier or not.

<sup>&</sup>lt;sup>4.</sup> The mass of 100 kg was adopted for application in 2012. Prior to that the recommended passenger mass plus checked baggage stood at 90 kg.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**Scheduled revenue flights.** Flights scheduled and performed for remuneration according to a published timetable, or so regular or frequent as to constitute a recognizably systematic series, which are open to direct booking by members of the public; and extra section flights occasioned by overflow traffic from scheduled flights.

**Speed flown.** The average aircraft speed flown is obtained by dividing the aircraft kilometres flown by the related aircraft hours. Where the latter are block-hours flown, the result is known as the average block speed.

**Stage distance flown per aircraft.** The average stage distance flown per aircraft is obtained by dividing the aircraft kilometres flown by the related number of aircraft departures.

**Technical stop.** A stop most commonly used to refuel the aircraft, to make unexpected essential repairs or to respond to some emergency need to land the aircraft. No traffic is unloaded or loaded during a technical stop.

**Territory.** A territory is a land mass which is part of or is administered by a country. In ICAO when data are shown by Country they include data for any entity in a territory administered by that country. When data are shown by Region data for territories are assigned to their regions which are usually different from that of the administering country. For example, Guadalupe and Martinique are overseas territories of France. When data are shown by Country, France will include any data for entities based in Martinique and Guadalupe. However, when data are presented by Region the data of any entity based in Guadalupe and/or Martinique will be shown under Latin America/Caribbean, whereas those based in the mainland will appear under Europe.

**Tonne-kilometres available.** A tonne-kilometre is available when one tonne of payload capacity is flown one kilometre. Tonne-kilometres available equals the sum of the products obtained by multiplying the number of tonnes available for the carriage of revenue load (passengers, freight and mail) on each flight stage by the stage distance. (See also payload capacity.)

**Tonne-kilometres performed.** A metric tonne of revenue load carried one kilometre. Tonne-kilometres performed equals the sum of the product obtained by multiplying the number of total tonnes of revenue load (passengers, freight and mail) carried on each flight stage by the stage distance.

*Traffic.* For air transport purposes, traffic means the carriage of passengers, freight and mail.

**Weight load factor.** Tonne-kilometres performed expressed as a percentage of tonne-kilometres available.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

#### II - Airports

**Air taxi operations.** On-demand, non-scheduled flights on short notice for the carriage by air of passengers, freight or mail, or any combination thereof for remuneration usually performed with smaller aircraft including helicopters (typically no more than 30 seats). Also includes any positioning flights required for the provision of the service.

**Aircraft movement.** An aircraft take-off or landing at an airport. For airport traffic purposes one arrival and one departure is counted as two movements.

International. All flights of national or foreign aircraft whose origin or destination is located in the territory of a State other than that in which the airport being reported on is located.

*Domestic.* All flights of national or foreign aircraft in which all the airports are located in the territory of the same State.

In both cases a flight shall be considered as the operation of an aircraft on a stage or number of stages with an unchanging flight number. Technical stops are not considered.

**Commercial air transport.** Air transport services available to the general public for the transportation of passengers, mail and/or freight for remuneration. Includes air taxis and commercial business flights.

**Commercial business flights**. The commercial operation or use of aircraft by companies for the carriage of passenger or goods as an aid to the conduct of their business and the availability of the aircraft for whole aircraft charter, flown by a professional pilot(s) employed to fly the aircraft.

**Direct transit traffic.** Traffic which both arrives and departs the point (transits the point) as part of a continuous movement under a single air ticket or waybill, without a stopover, on the same or different aircraft identified by the *same* airline designator and flight number. Direct transit traffic is counted only once.

Freight. Includes express and diplomatic bags but not passenger baggage.

**Freight (or mail) loaded/unloaded.** These terms as applied to freight and mail have meanings similar to embarked and disembarked for passengers.

**General aviation (GA) activities.** All civil aviation operations other than scheduled air services and non-scheduled air transport operations for remuneration or hire (Annex 6, Part II). For ICAO statistical purposes the general aviation activities are classified into non-commercial business flights, aerial work, instructional and pleasure flying, and other flying.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**International airport.** Any airport designated by an ICAO Contracting State in whose territory it is situated as an airport of entry and departure for international air traffic, where the formalities such as customs, immigration, public health, agricultural quarantine and similar procedures are carried out.

**Mail.** All correspondence and other objects tendered by and intended for delivery to postal administrations.

**Non-commercial business flights.** These operations cover corporate and owner operated business flights.

- a) Corporate business flights. The non-commercial operation or use of aircraft by a company for the carriage of passengers or goods as an aid to the conduct of company business, flown by a professional pilot(s) employed to fly the aircraft.
- b) Owner operated business flights. The non-commercial operation or use of aircraft by an individual for the carriage of passengers or goods as an aid to the conduct of his/her business.

**Non-scheduled services (revenue).** These are charter flights and, special and inclusive tour flights, other than those reported under scheduled flights, performed for remuneration on an irregular basis including empty flights related thereto, air taxi operations, commercial business flights, and blocked-off charters.

#### Passengers, embarked/disembarked.

Embarked passengers. Number of air carrier revenue and non-revenue passengers whose air journey begins at the reporting airport, including the number of disembarked passengers, other than direct transit passengers, who are continuing their air journey.

Disembarked passengers. Number of air carrier revenue and non-revenue passengers whose air journey terminates at the reporting airport, including the number of passengers, other than direct transit passengers, who will continue their air journey.

#### Passenger, freight and mail.

*International.* Applies to passengers, freight and mail disembarked at an airport located in a State other than that of the airport of embarkation, or vice versa.

*Domestic.* Applies to passengers, freight and mail disembarked at an airport located in the State of the airport of embarkation or vice versa.

### MAIN TERMS USED IN CIVIL AVIATION STATISTICS (CONT)

**Scheduled services (revenue).** Flights scheduled and performed for remuneration according to a published timetable, or so regular or frequent as to constitute a recognizably systematic series, which are open to direct booking by members of the public; and extra section flights occasioned by overflow traffic from scheduled flights.

**Stopover traffic:** Traffic which has taken a stopover, an intentional interruption of movement through a point under a single air ticket or waybill for a period of time beyond that required for direct transit through or, when changing flights, for a period normally extending to the departure time of the next connecting flight and (exceptionally) including an overnight stay.

**Traffic units.** A traffic unit is equivalent to 1 000 passengers or 100 tonnes of freight or mail; direct traffic shall not be taken into account.

**Transfer traffic.** Traffic connecting between aircraft identified by *different* airline designators and flight numbers. Transfer traffic is counted twice: once upon arrival and once on departure.





## ICAO STATISTICAL REGIONS

List of countries and territories classified by region of geographical location

#### **Africa**

| Algeria                          | Gabon                   | Nigeria                     |
|----------------------------------|-------------------------|-----------------------------|
| Angola                           | Gambia                  | Rwanda                      |
| Benin                            | Ghana                   | Sao Tome and Principe       |
| Botswana                         | Guinea                  | Senegal                     |
| Burkina Faso                     | Guinea-Bissau           | Seychelles                  |
| Burundi                          | Kenya                   | Sierra Leone                |
| Cameroon                         | Lesotho                 | Somalia                     |
| Cape Verde                       | Liberia                 | South Africa                |
| Central African Republic         | Libya                   | South Sudan                 |
| Chad                             | Madagascar              | Sudan                       |
| Comoros                          | Malawi                  | Swaziland                   |
| Congo                            | Mali                    | Togo                        |
| Côte d'Ivoire                    | Mauritania              | Tunisia                     |
| Democratic Republic of the Congo | Mauritius               | Uganda                      |
| Djibouti                         | Morocco                 | United Republic of Tanzania |
| Egypt                            | Mozambique              | Western Sahara              |
| Equatorial Guinea                | Namibia                 | Zambia                      |
| Eritrea                          | Niger                   | Zimbabwe                    |
| Ethiopia                         |                         |                             |
|                                  |                         |                             |
| Territories                      |                         |                             |
| France                           | Mayotte, Reunion Island |                             |



### Asia / Pacific

| Afghanistan                           | Kiribati   | Philippines       |
|---------------------------------------|--|-------------------|
| Australia                             | Kyrgyzstan   | Republic of Korea |
| Bangladesh                            | Lao People's Democratic<br>Republic  | Samoa             |
| Bhutan                                | Malaysia   | Singapore         |
| Brunei Darussalam                     | Maldives   | Solomon Islands   |
| Cambodia                              | Marshall Islands   | Sri Lanka         |
| China                                 | Micronesia ( Federated States of)  | Tajikistan        |
| Cook Islands                          | Mongolia   | Thailand          |
| Democratic People's Republic of Korea | Myanmar  | Timor-Leste       |
| Fiji                                  | Nauru  | Tonga             |
| India                                 | Nepal  | Turkmenistan      |
| Indonesia                             | New Zealand  | Tuvalu            |
| Japan                                 | Pakistan   | Uzbekistan        |
| Kazakhstan                            | Palau  | Vanuatu           |
| Japan                                 | Papua New Guinea   |                   |
|                                       |  |                   |
| Territories                           |  |                   |
| Australia                             | Coco Islands, Norfolk Island   |                   |
| France                                | French Polynesia, New Caledonia, Wallis and Futuna Islands   |                   |
| New Zealand                           | Niue Islands   |                   |
| United States                         | American Samoa, Guam, Johnston Island , Kingman's Reef, Midway, Palmyra, Saipan (Mariana Islands), Wake Island |                   |



### **Europe**

| Albania                | Georgia                  | Norway                                    |
|------------------------|--------------------------|---|
| Andorra                | Germany                  | Poland                                    |
| Armenia                | Greece                   | Portugal                                  |
| Austria                | Holy See (The)           | Republic of Moldova                       |
| Azerbaijan             | Hungary                  | Romania                                   |
| Belarus                | Iceland                  | Russian Federation                        |
| Belgium                | Ireland                  | San Marino                                |
| Bosnia and Herzegovina | Italy                    | Serbia                                    |
| Bulgaria               | Latvia                   | Slovakia                                  |
| Croatia                | Liechtenstein            | Slovenia                                  |
| Cyprus                 | Lithuania                | Spain                                     |
| Czech Republic         | Luxembourg               | Sweden                                    |
| Denmark                | Malta                    | Switzerland                               |
| Estonia                | Monaco                   | The former Yugoslav Republic of Macedonia |
| Finland                | Montenegro               | Turkey                                    |
| France                 | Netherlands              | Ukraine                                   |
|                        |                          |   |
| Territories            |                          |   |
| Denmark                | Faroe Islands, Greenland |   |
| United Kingdom         | Gibraltar, Isle of Man   |   |



### **Latin America and Caribbean**

| Antigua and Barbuda              | Dominica  | Nicaragua                          |
|----------------------------------|---|------------------------------------|
| Argentina                        | Dominican Republic  | Panama                             |
| Bahamas                          | Ecuador   | Paraguay                           |
| Barbados                         | El Salvador   | Peru                               |
| Belize                           | Grenada   | St. Kitts and Nevis                |
| Bolivia (Plurinational State of) | Guatemala   | St. Lucia                          |
| Brazil                           | Guyana  | St. Vincent and the Grenadines     |
| Chile                            | Haiti   | Suriname                           |
| Colombia                         | Honduras  | Trinidad and Tobago                |
| Costa Rica                       | Jamaica   | Uruguay                            |
| Cuba                             | Mexico  | Venezuela (Bolivarian Republic of) |
|                                  |   |                                    |
| Territories                      |   |                                    |
| Chile                            | Easter Island   |                                    |
| France                           | French Guiana, Guadeloupe, Martinique   |                                    |
| Netherlands                      | Aruba, Netherlands Antilles   |                                    |
| United Kingdom                   | Anguilla, British Virgin Islands, Cayman Islands, Falkland Islands (Malvinas), Montserrat, St. Helena and Ascension, Turks and Caicos Islands |                                    |
| United States                    | Puerto Rico, Virgin Islands   |                                    |



#### Middle East

| Bahrain                    | Kuwait       | Syrian Arab Republic        |
|----------------------------|--------------|-----------------------------|
| Iran (Islamic Republic of) | Lebanon      | Under Palestinian Authority |
| Iraq                       | Oman         | United Arab Emirates        |
| Israel                     | Qatar        | Yemen                       |
| Jordan                     | Saudi Arabia |                             |

#### **North America**

| Canada         | United States (all 50 States) |  |
|----------------|-------------------------------|--|
|                |                               |  |
| Territories    |                               |  |
| France         | St. Pierre and Miquelon       |  |
| United Kingdom | Bermuda                       |  |